Pa500 – Factory Reset

Introduction

The procedure described in this document allows you to install the operating system and the original Factory data in the Pa500's internal memory, by loading the "Pa500ALL.pkg" file from an SD card.

This operation is only needed when you want to restore your Pa500 to the factory status, or when it appears 'frozen' due to memory corruption or loading of incompatible data.

The most up-to-date version of this file can be downloaded from our web site (www.korg.com).

Note: *This file is compatible with all localizations of Pa500.*

Note: *Please do not turn the instrument off before the loading operation has been completed!*

Making a safety copy of your data

Warning: Loading this file will delete all data from the internal memory, so please make a safety copy of all data you want to preserve.

• To save all User data, use the Media > Save All procedure.

• In case there are custom Factory Styles and Pads in the internal memory, go to the Media > Preferences page and remove the protection to the Factory Styles and Pads you want to save; then use the Media > Save procedures to save single items or banks.

• In case there are custom Factory Sounds in the internal memory, backup all your data by using the Full Resource Backup command in the Media > Utility page.

See the "Media" chapter in the User's Manual for more information.

Loading the Reset file

Here is how to load the Reset file to your Pa500.

1. Unzip the "Pa500_Factory_Reset_v[nnn].zip" archive. Extract the "Pa500ALL.pkg" system file and copy it to the root (main level) of an SD card.

2. If it is on, turn Pa500 off, and insert the SD card into its SD drive.

3. Turn Pa500 on, while keeping the INTRO 3 button pressed.

4. The "SSD Format…" message will appear. Press the MEDIA button to start the Factory Reset procedure.

Warning: *Confirming will delete all data from the internal memory. See above for instructions on how to make a safety copy of your data.*

5. When formatting ends, loading of the "Pa500ALL.pkg" system file will start automatically, and the "Loading package…" message appears on the display. After some seconds, a progress bar will show the loading advancement.

Warning: *Do not power the instrument off, or remove the SD card , while this procedure is running!*

6. At the end of the procedure, a message asks you to restart the instrument. Turn the instrument off, then on again.

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